



## St. Ninian's HIGH SCHOOL

Scoill Ard Noo Ninian

Our Ref: TNS/DG

3<sup>rd</sup> December 2025

### LOWER SCHOOL (Years 7 – 9)

Heywood Avenue, Onchan

Isle of Man, IM3 3AR

+44 (0) 1624 648900

### UPPER SCHOOL (Years 10 – 13)

Ballaquayle Road, Douglas

Isle of Man, IM2 5RA

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WWW.SNHS.IM

HEAD TEACHER Mr C. J. Coole

Dear Parent/Guardian

Over the past few months, the school has been embedding Arbor, the Island's Management Information System (MIS) for schools. We are now ready to launch the **Parent Portal and Parent App**. Initially, these will allow parents to monitor their child's attendance, as well as check and update contact and registration details.

Following a successful launch, we will begin to make use of more of Arbor's functionality. The Portal and App will become a key line of communication between home and school, and the main way we distribute letters, reports and information about student progress.

At present, we are still using:

- EPraise - to share information about praise and behaviour and to book parents' evening slots
- ParentPay - to make payments and provide consent for trips and events

We will explore ways we can harmonise and rationalise these platforms as we move forward.

### Setting up Parent Portal and Parent App

Step 1 - Setting up your parent portal account for St. Ninian's

- Go to <https://login.arbor.sc/>
- Enter your email address (the one we have sent this letter to). Please note you need to do this even if you have an account with a different school
- Click **Forgot your password?** and follow the instructions. If you have a child at another school using Arbor, you will be asked to choose a school, select St. Ninian's

Step 2 - Using the App for mobile access once you have created your account on the Parent Portal

- Download the Arbor Parent App from your App Store
- Open the app and enter the email address and password you set up via the Parent Portal in Step 1
- If you have accounts for multiple schools, all schools will be shown, you should choose St. Ninian's. All your children who attend our school will then be shown

Further information and guidance can be found on the Arbor support site:

<https://support.arbor-education.com/hc/en-us/articles/360020147458-Log-into-the-Parent-Portal-and-the-Parent-App#what-is-the-parent-portal--0-0>

If you have any queries, please contact [snhsenquiries@sch.im](mailto:snhsenquiries@sch.im)

Yours faithfully

Mr T N Smith  
Deputy Head Teacher

*Live to Learn*  
*Learn to Live*